



GRAND HOTEL EARNS 2016 TRIPADVISOR CERTIFICATE OF EXCELLENCE

Mackinac Island, Michigan – June 8, 2016 – Grand Hotel announced today that they received the [TripAdvisor®](#) Certificate of Excellence Award along with four Grand Hotel owned restaurants and the Grand Luncheon Buffet. The restaurants awarded include Sadie’s Ice Cream Parlor, Woods Restaurant, Jockey Club at the Grand Stand, and Fort Mackinac Tea Room. Now in its sixth year, the achievement celebrates hospitality businesses that have earned great traveler reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, eateries and attractions located all over the world that have continually delivered a quality customer experience.

“Being awarded the TripAdvisor Certificate of Excellence six years in a row for Grand Hotel and many of our restaurants is a true source of pride for Grand Hotel and we’d like to thank all of our past guests who took the time to complete a review on TripAdvisor,” said Dan Musser III, President at Grand Hotel.

“With the Certificate of Excellence, TripAdvisor honors hospitality businesses that have consistently received strong praise and ratings from travelers,” said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. “This recognition helps travelers identify and book properties that regularly deliver great service. TripAdvisor is proud to play this integral role in helping travelers feel more confident in their booking decisions.”

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travelers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

Grand Hotel is located on Mackinac Island, Michigan where there are no motorized vehicles and the island is only accessible by ferry or airplane. The hotel is open from the first weekend in May through the end of October. The 390-room hotel is a National Historic Landmark and a proud member of Historic Hotels of America.

Grand Hotel is continually recognized for the quality of its hospitality. It was honored again in 2015 as one of *Travel & Leisure* magazine’s Top 500 Hotels in the World, as

well as Best Hotel in Michigan and was named a winner of the AAA Four Diamond Award for the 23rd consecutive year. *Condé Nast Traveler* ranked it as a “Best Resort in the Midwest” and one of the “Most Beautiful Wedding Venues in the U.S.” Grand Hotel received the Trip Advisor 2016 Certificate of Excellence as well as being designated in the Trip Advisor Hall of Fame. Additionally, *Good Morning America* named Grand Hotel an “Awesome All-inclusive Resort in the U.S. for your Next Vacation” in January of this year, and the hotel received the “Editor’s Choice for Best Grand Golf Hotels” in *Golf Digest*.

About TripAdvisor

TripAdvisor® is the world's largest travel site**, enabling travelers to plan and book the perfect trip. TripAdvisor offers advice from millions of travelers and a wide variety of travel choices and planning features with seamless links to booking tools that check hundreds of websites to find the best hotel prices. TripAdvisor branded sites make up the largest travel community in the world, reaching 340 million unique monthly visitors***, and 350 million reviews and opinions covering 6.5 million accommodations, restaurants and attractions. The sites operate in 48 markets worldwide.

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